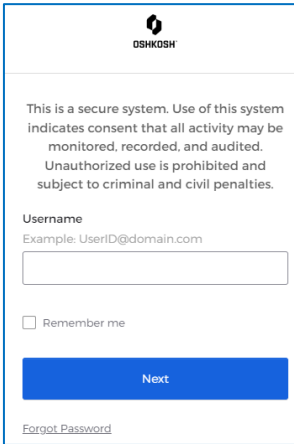
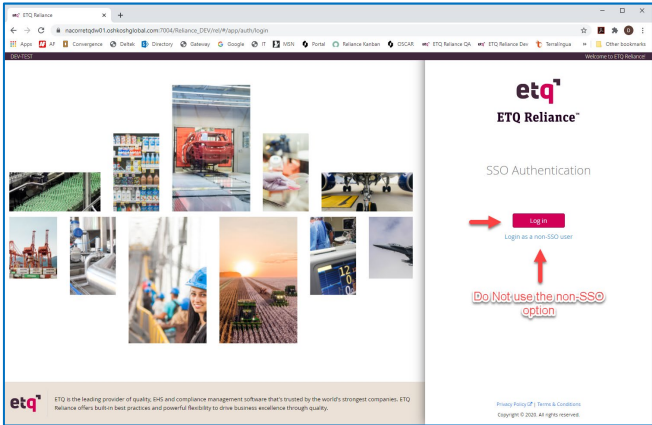
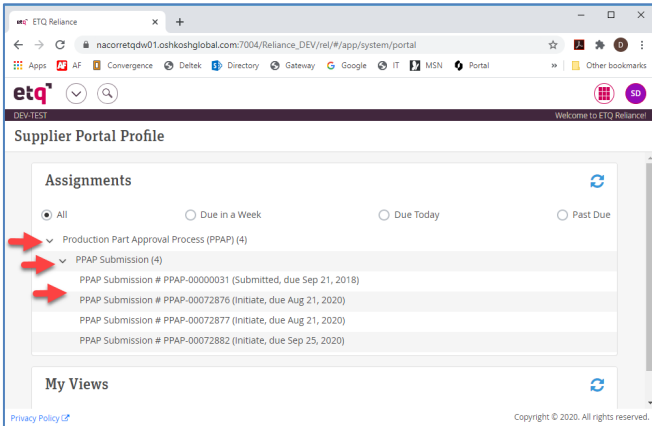


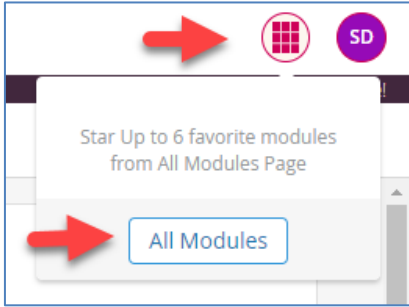
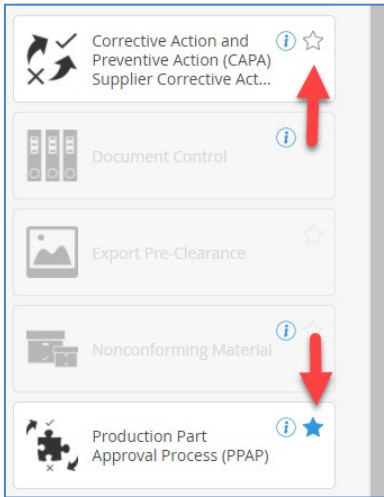
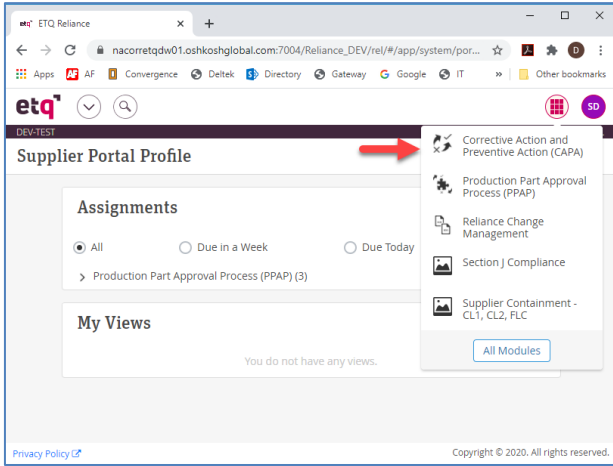


SCAR – Supplier Corrective Action Request

SCAR Training	
<ol style="list-style-type: none"> 1. Select Reliance login link from Oshkosh Supplier Network Site 2. www.oshkoshpartner.com 3. Login to Application 	 <p>The screenshot shows the Oshkosh login interface. At the top is the Oshkosh logo. Below it is a security notice: "This is a secure system. Use of this system indicates consent that all activity may be monitored, recorded, and audited. Unauthorized use is prohibited and subject to criminal and civil penalties." There is a "Username" field with an example "UserID@domain.com" and a "Remember me" checkbox. A blue "Next" button is at the bottom, with a "Forgot Password" link below it.</p>
<ol style="list-style-type: none"> 4. Oshkosh Reliance Login Page 5. Select Log in option and follow prompts 	 <p>The screenshot shows the ETQ Reliance SSO Authentication page. On the left is a collage of industrial images. On the right, the "etq ETQ Reliance" logo is at the top, followed by "SSO Authentication". A red arrow points to a "Login" button, with a note below it: "Login as a non-SSO user". Another red arrow points to a "Do Not use the non-SSO option" link. The footer contains the ETQ logo and a copyright notice for 2020.</p>
<ol style="list-style-type: none"> 6. Login Page will show assignments when you click on the arrows to expand 	 <p>The screenshot shows the "Supplier Portal Profile" page. Under the "Assignments" section, there are radio buttons for "All", "Due in a Week", "Due Today", and "Past Due". A dropdown menu is expanded, showing "Production Part Approval Process (PPAP) (4)" and "PPAP Submission (4)". Three red arrows point to the expandable items. Below are four PPAP submission entries with their submission numbers and due dates. The "My Views" section is partially visible at the bottom.</p>



SCAR – Supplier Corrective Action Request

<ol style="list-style-type: none"> 7. Setting favorites for modules access is granted 8. Select the 9 stacked boxes 9. Select All modules 	
<ol style="list-style-type: none"> 10. NOTE: Several modules will be greyed out meaning we are either not using the module or you don't have access to the module 11. The modules that are bolded is what you have access to; select the star button beside each module to make it a favorite – Max is 6 12. Active modules for suppliers are as follows: <ol style="list-style-type: none"> a. PPAP b. SCAR – 8D c. RCM – Change Management d. Section J Compliance e. Containment – CL1, CL2, FLC 13. Supplier accounts will not be able to open anything else 	
<ol style="list-style-type: none"> 14. After setting favorites in previous steps simply click on 9 stacked boxes to open module 15. Open CAPA, Corrective Action Preventive Action Module by clicking on 9 boxes 16. Select Corrective Action Preventive Action 17. Or 18. Select "All Modules" then select Corrective Action Preventive Action Module 	



SCAR – Supplier Corrective Action Request

<p>19. Multiple navigation options available</p> <ol style="list-style-type: none"> Reload Reset Expand Rows Export to PDF or Excel Ability to sort on any column <p>20. Select "All Views" to expand selections</p> <p>21. Select SCAR by clicking anywhere on row</p>																			
<p>22. Review Problem and Product Information</p>	<div data-bbox="779 674 1365 831" style="border: 1px solid gray; padding: 5px;"> <p>Problem Description (Who, What, Where, When, How Many)</p> <p>Enter Problem Description</p> </div> <div data-bbox="779 856 1484 999" style="border: 1px solid gray; padding: 5px; margin-top: 10px;"> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td>Oshkosh Part #</td> <td>Part Name</td> <td>Supplier Part Serial #</td> </tr> <tr> <td>004099</td> <td>LH HARDENER SLOW</td> <td>654789</td> </tr> <tr> <td>Quantity Rejected</td> <td>Commodity</td> <td>DMR / NMT #</td> </tr> <tr> <td>100</td> <td>Castings/Machining</td> <td>654321</td> </tr> <tr> <td></td> <td></td> <td>Date Received</td> </tr> <tr> <td></td> <td></td> <td>Sep 23, 2020</td> </tr> </table> </div>	Oshkosh Part #	Part Name	Supplier Part Serial #	004099	LH HARDENER SLOW	654789	Quantity Rejected	Commodity	DMR / NMT #	100	Castings/Machining	654321			Date Received			Sep 23, 2020
Oshkosh Part #	Part Name	Supplier Part Serial #																	
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Quantity Rejected	Commodity	DMR / NMT #																	
100	Castings/Machining	654321																	
		Date Received																	
		Sep 23, 2020																	
<p>23. Instructions on how to fill out D1 to D8 are available by clicking on checkbox</p>																			
<p>24. Complete D1</p> <ol style="list-style-type: none"> Enter Team Champion Enter additional team members, if applicable 																			

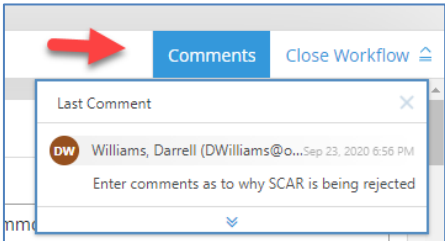
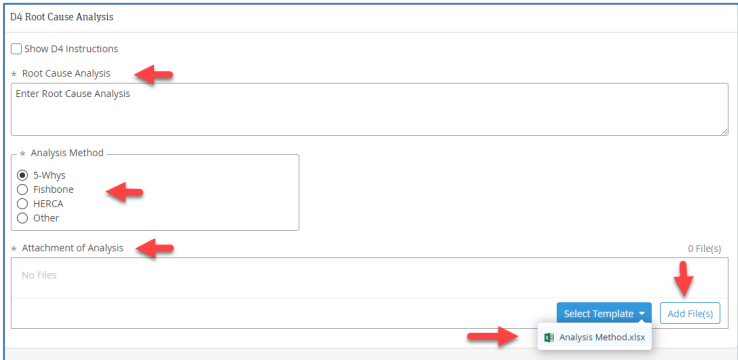
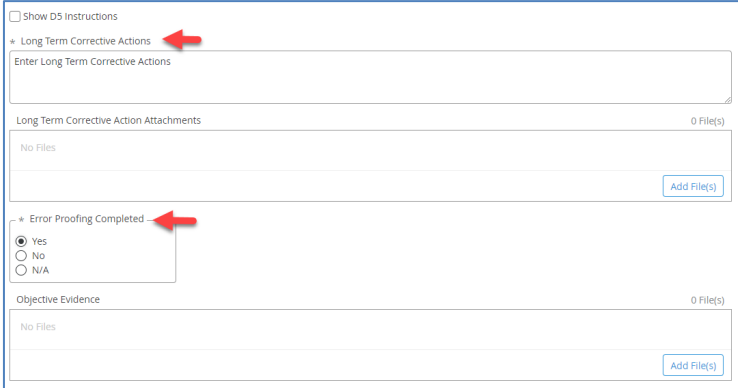


SCAR – Supplier Corrective Action Request

<p>25. Complete D2</p> <ul style="list-style-type: none"> a. Enter Problem Statement b. Enter Recommendation for Corrective Action c. Is-Is Not Template available d. Add files, if applicable 	
<p>26. Complete D3</p> <ul style="list-style-type: none"> a. Enter Inventory if applicable b. Enter Short Term Corrective Action(s) c. Add files, if applicable 	
<p>27. Optional – supplier is able complete D4, D5, D6 & D7 if applicable.</p> <p>28. If this does not apply send back to Oshkosh for approval of D1, D2, & D3</p> <p>29. Select Send</p>	
<p>30. Select Send</p> <ul style="list-style-type: none"> a. Supplier cannot use notify option b. Supplier can enter comments c. Email will send automatically 	



SCAR – Supplier Corrective Action Request

<p>31. If Oshkosh accepts D1, D2, & D3 – continue working D4, D5, D6 & D7</p> <p>32. If Oshkosh rejects D1, D2 & D3 – email will explain why along with comments section of SCAR (email will be same as initial email) only with comments</p>	 <p>Comments Close Workflow</p> <p>Last Comment</p> <p>DW Williams, Darrell (DWilliams@O...Sep 23, 2020 6:56 PM)</p> <p>Enter comments as to why SCAR is being rejected</p> <p>Please login to Oshkosh Reliance, Select, My Open, verify due date of your SCAR, complete and send back prior to the due date of each phase.</p> <p>Reliance SCAR process potentially requires you to submit responses by phase or you have the option to complete all phases at once.</p> <p>Phase 1: Complete steps D1 - D3, Containment Actions & Short-Term Corrective Actions, submit within 24 hours Phase 2: Complete steps D4, D5, D6, D7, Root Cause, Corrective, & Preventive Actions, final submission within 30 days Each phase will be reviewed by the Initiator of the SCAR.</p> <p>Supplier training video located here: https://osn.oshkoshcorp.com/training.htm</p> <p>SCAR #: SCAR 8D-00001696 Status: D1, D2, D3 - Containment / Short Term Corrective Action Segment: Defense Production Title of Defect: SCAR Training Supplier Name: Supplier Company ERP Supplier ID: 12121212121212 Part #: 004099 Part Name: LH HARDENER SLOW Problem Description: Enter Problem Description Last Comment: Williams, Darrell (DWilliams@oshkoshcorp.com) [968] Sep 23, 2020 6:56 PM: Enter comments as to why SCAR is being rejected</p> <p>Please click link to open the document: SCAR 8D # SCAR 8D-00001696</p>
<p>33. Complete D4</p> <ol style="list-style-type: none"> Enter Root Cause Analysis Enter Analysis Method Analysis Method Worksheet available Add files, if applicable 	 <p>D4 Root Cause Analysis</p> <p><input type="checkbox"/> Show D4 Instructions</p> <p>+ Root Cause Analysis</p> <p>Enter Root Cause Analysis</p> <p>+ Analysis Method</p> <p><input checked="" type="radio"/> S-Whys <input type="radio"/> Fishbone <input type="radio"/> HERCA <input type="radio"/> Other</p> <p>+ Attachment of Analysis</p> <p>No Files</p> <p>0 File(s)</p> <p>Select Template Add File(s)</p> <p>Analysis Method.xlsx</p>
<p>34. Complete D5</p> <ol style="list-style-type: none"> Enter Long Term Corrective Actions Add files, if applicable Verify Error Proofing Add file, if applicable 	 <p>Show D5 Instructions</p> <p>+ Long Term Corrective Actions</p> <p>Enter Long Term Corrective Actions</p> <p>Long Term Corrective Action Attachments</p> <p>No Files</p> <p>0 File(s)</p> <p>Add File(s)</p> <p>+ Error Proofing Completed</p> <p><input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> N/A</p> <p>Objective Evidence</p> <p>No Files</p> <p>0 File(s)</p> <p>Add File(s)</p>




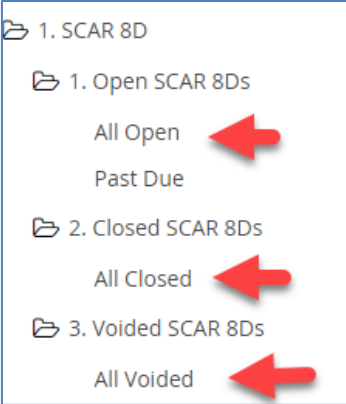



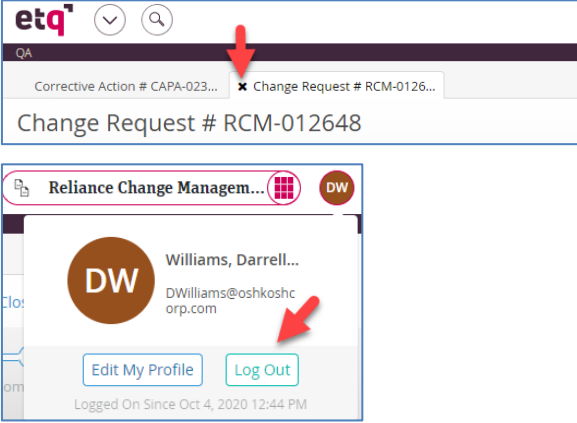




SCAR – Supplier Corrective Action Request

<p>35. Complete D6</p> <ul style="list-style-type: none"> a. Enter Implementation and Verification of Long-Term Corrective Actions b. Add file, if applicable c. Verify Control Plan and FMEA Reviewed d. Add file, if applicable 	
<p>36. Complete D7</p> <ul style="list-style-type: none"> a. Enter Preventive Actions b. Add file, if applicable 	
<p>37. Select Send</p>	
<p>38. Select Send</p> <ul style="list-style-type: none"> a. Supplier cannot use notify option b. Supplier can enter comments c. Email will send automatically 	



SCAR – Supplier Corrective Action Request

<p>39. Oshkosh will review D4, D5, D6 & D7</p> <ul style="list-style-type: none"> a. Rejection – email notification b. Make correction and resubmit 	<p>Please login to Oshkosh Reliance, Select, My Open, verify due date of your SCAR, complete and send back prior to the due date of each phase.</p> <p>SCAR #: SCAR 8D-00001696 Status: D4, D5, D6, D7 - Root Cause, Corrective & Preventive Actions </p> <p>Segment: Defense Production Title of Defect: SCAR Training Supplier Name: Supplier Company ERP Supplier ID: 12121212121212 Part #: 004099 Part Name: LH HARDENER SLOW Problem Description: Enter Problem Description Last Comment: Williams, Darrell (DWilliams@oshkoshcorp.com) [968] Sep 23, 2020 7:34 PM: Enter Comments on Rejection </p> <p>Please click link to open the document: SCAR 8D # SCAR 8D-00001696</p>
<p>40. Oshkosh will review D4, D5, D6 & D7</p> <ul style="list-style-type: none"> a. Approve – email notification 	<p>SCAR #: SCAR 8D-00001696 Status: Closed </p> <p>Segment: Defense Production Title of Defect: SCAR Training Supplier Name: Supplier Company ERP Supplier ID: 12121212121212 Part #: 004099 Part Name: LH HARDENER SLOW Problem Description: Enter Problem Description Last Comment: Williams, Darrell (DWilliams@oshkoshcorp.com) [968] Sep 23, 2020 7:47 PM: Enter comments if applicable</p> <p>Please click link to open the document: SCAR 8D # SCAR 8D-00001696</p>
<p>41. Open SCAR</p> <ul style="list-style-type: none"> a. All Open <p>42. Closed SCAR</p> <ul style="list-style-type: none"> a. All Closed <p>43. Voided SCAR</p> <ul style="list-style-type: none"> a. All Voided 	 <p>1. SCAR 8D</p> <ul style="list-style-type: none"> 1. Open SCAR 8Ds <ul style="list-style-type: none"> All Open  Past Due 2. Closed SCAR 8Ds <ul style="list-style-type: none"> All Closed  3. Voided SCAR 8Ds <ul style="list-style-type: none"> All Voided 
<p>44. SCAR Training Complete</p> <ul style="list-style-type: none"> a. Close all records using the X beside record b. Select initials on top right of page c. Select Log Out 	 <p>etq</p> <p>QA</p> <p>Corrective Action # CAPA-023...  Change Request # RCM-0126...</p> <p>Change Request # RCM-012648</p> <p>Reliance Change Managem... DW</p> <p>DW Williams, Darrell... DWilliams@oshkoshcorp.com </p> <p>Edit My Profile Log Out</p> <p>Logged On Since Oct 4, 2020 12:44 PM</p>