



NGDV Supplier FAQ:

Is the Systems Overview and PPAP Training going to be available for Suppliers to review?

- Yes. All Supplier training videos and materials are on the [Oshkosh Supplier Network \(OSN\)](#).

How do NGDV suppliers get accounts set up in Reliance?

- Go to the [Oshkosh Supplier Network \(OSN\) training page](#). Select the “Oshkosh Reliance Request for New Accounts” option (shown below). Complete this form and make sure the supplier number is added.
- Email this form to Andrea Krueger at akrueger@oshkoshcorp.com.

How do you get access to the OSN, MoveIt and/or ETQ (Reliance)?

- If you do not have access to the OSN, Reliance or Move It, please contact dwilliams@oshkoshcorp.com.

What are the expected types of files shared on Move It?

- Drawings, specifications, large files or anything we don't want to send by e-mail.

How many pieces are need for PPAP?

- L2=1, L3=3

Is the PPAP level reported in the system, or does it come on the PO?

- PPAP level is on the PO.

The training workbook says only to include a paper copy with our sample order. Has this changed?

- PPAP paper copies are not required, PPAP's are submitted electronically in Reliance.

Are users only able to review their own PPAP submissions?

- You can review all PPAP submissions from your own company.

Do we get notified via email when PPAPs get added to this list?

- Once you are set up with a user account, you will receive an email notifying you anytime an item has been assigned to you.

Is the PPAP workbook a template that is to be used each time?

- Yes, fill out the applicable templates in the workbook, then convert to 1 .pdf file for submission.

Does Oshkosh use IMDS?

- At this time, Oshkosh does not use IMDS. Oshkosh plans to become part of IMDS and requests that this information be submitted within the near future. This is why this is a critical question on our Quality Systems Audit.

Does IATF 16949 Certification on site that have internal labs satisfy accredited lab requirements?

- No, labs need to be accredited to a know lab standard such as ISO 17025. ILAC (International Laboratory Accreditation Cooperation). A2LA, ANAB, NVLAP, NADCAP.

Do we need to submit the Control Plan in the Oshkosh format?

- Please work with the AQE to see if the proposed Control Plan contains the same elements as the Oshkosh format. If it's an automotive PPAP then there will probably be not issues with using that submission.

Is Minitab okay to use for GR&R and MSA results?

- Yes

Are we allowed to use our own PFMEA, Control Plan and Process Flow formats, or stick to Oshkosh formats?

- Oshkosh expects PFMEA's, Control Plans and Process Flow Diagrams to follow the AIAG format.

Can internal forms for dimensions be used instead of the template in the workbook?

- Yes, if the data contains AIAG recommended elements. Nominal, tolerances, range, test data, etc. Best to send the example to the AQE for feedback.

When PPAP's are loaded, do we get notified via e-mail or get notified when status is changed?

- When a Level 2 or Level 3 PPAP is dispositioned, every person listed for your company will receive a message by e-mail through the Reliance system.

What is the time frame to get deviation approval?

- If a deviation is being requested by RCM it depends on what is being requested on the RCM and how the Engineering Department responds to the request.

What is the time limit to respond to the SCAR once received?

- It's good practice to respond in 24 hours, especially in situations when containment is required. It will take time to respond with root cause and correction which is understood. Regarding responding on a Friday afternoon, Monday morning is fine unless the production line is shut down.

What is First Pass Yield?

- First pass yield is a metric used to document PPAP submission quality. To achieve First Pass Yield a PPAP would be approved after the first submission. Reliance records how many times a PPAP is submitted until final approval. FPY is a supplier performance indicator.

Is the PPAP due date in Reliance when the PPAP is due or when the PO is due?

- Please submit PPAP's 7 calendar days (minimum) prior to the Purchase Order Due date.

If a PPAP is sent 7 days prior to the PO due date, how much time does it take for disposition?

- Disposition time is dependent on variables such as PPAP complexity and organization. PPAP volume received is also a factor, the practice is to review PPAP's in the order they are received.